

MATCHING YOUR VOLUNTEER TO THE JOB

GENERAL MANAGER/ALTERNATE GENERAL MANAGER

- Responsible for total operation of casino including gaming floor, security, cashier's cage and count room.
- Ensures a sufficient number of volunteers for each day.
- Must be present in the Casino at all times during table game operations.
- Ensures signed cheques are available to pay expenses on the beginning of the first day.
- Controls drop box keys.
- Substitutes in volunteer positions on their breaks and in unavoidable staffing emergencies. (General Manager/Alternate is not expected to fill staff positions under normal circumstances.)
- Should review Casino Terms and Conditions booklet before casino.

BANKER

- Controls Cashier's cage floats of chips and cash.
- Assisted by Cash Cage Advisor
- Busy only during opening, volunteer shift changes and closing of casino.
- Keeps track of all cash/chip transfers on Casino Track.
- Mathematical skills helpful.

CASHIER

- Cashes in chips for players and makes change.
- Cashier has own float – does not share cash/chip float with anybody.
- This position is quite challenging, and requires concentration and accuracy.
- This position not recommended for color blind volunteers.
- Good manual dexterity is helpful.

CHIP RUNNER

- Courier (runner) for chip orders (requests) from casino games.
- Volunteer must be prepared to move around.
- Position is usually busy at opening and closing of casino.
- Volunteer must be able to carry up to five pounds (2 kilograms) of chips.

COUNT ROOM SUPERVISOR

- Works with Count room Advisor in recording cash counts and game wins and losses.
- Administrative skills useful, good math (number) skills are very helpful.
- Not required to handle cash.

COUNT ROOM STAFF

- Sorts, amalgamates, counts and verifies all cash from table game drop boxes.
- Cash handling skills are an asset.
- Volunteers should be good working with their hands.